

Individuals and organisations using climate control equipment do so for a reason. Often it is used to provide pleasant and comfortable working or living conditions, helping to provide a congenial and productive environment in which to work or play.

More critical applications are also common, where precise control of both temperature and humidity are important factors in providing consistently high quality products or services.

Whatever the reason, regular servicing of air conditioning equipment is critical to maintaining the required environment, minimising the potential for costly and uncomfortable equipment failures and helping to maintain the optimum efficiency of both people and their equipment.

## Preventative Maintenance

- Keeps units operating at the maximum possible efficiency and safety levels
- Helps to maintain the desired environmental conditions
- Extends the life span of the air conditioning equipment



**Airtemp AC Ltd** provides both Preventative Maintenance and Emergency Repair services to both domestic and commercial customers. Our Preventative Maintenance contracts are constructed to meet the needs of individual customers and applications. The type of installed equipment, working environment, required output and typical duty requirement of the application are all taken into consideration, enabling us to provide our customers with a maintenance plan tailored to their individual needs.



Our experienced service engineers are trained to work on all types of air conditioning equipment and related services, and have undergone manufacturers training on many of the major brands. As a fully accredited service partner for a number of manufacturers, **Airtemp AC Ltd** is able to act directly on their behalf in assessing and rectifying the majority of warranty claims that may arise. In addition, where **Airtemp AC Ltd** have installed the equipment, we are able to offer extended warranty on behalf of certain manufacturers, in some cases offering up to 5 years peace of mind.

A typical Preventative Maintenance visit will include a total of 23 individual checks to the indoor and outdoor units. On completion of each visit a check list will be given to the customer detailing the work carried out and any observations or additional recommendations. In the event that a fault is discovered that can't be rectified during the service, a quotation will be prepared detailing the work required and if applicable any costs involved. All services and repairs are logged on our purpose designed Service Management Software, enabling us to build a unique history of our customers installed equipment, vital in assessing warranty issues and enabling the prompt rectification of any reported problems.



In addition to our Preventative Maintenance service, **Airtemp AC Ltd** offers an emergency breakdown service. We undertake to respond professionally to any reported breakdown within 24 hours of it being reported.

**Airtemp AC Ltd** is a registered member of the HVCA and all our engineers are registered with Refcom.

**For a free, no obligation quotation for service options or repair of your air conditioning equipment, please contact our Service Team on the numbers below – we guarantee to respond within 24 hours.**

**Tel: 0845 8725657      Fax: 0845 8725658**

**Email: [Service@airtempac.co.uk](mailto:Service@airtempac.co.uk)**

18 Theaklen Drive, Ponswood Industrial Estate, St Leonards on Sea, East Sussex, TN38 9AZ

The information contained herein is correct at the time of issue, but may be subject to change without prior notice.

Sept 07